

SOCIAL CARE HEALTH AND WELLBEING SCRUTINY COMMITTEE

2.00 PM THURSDAY, 20 JANUARY 2022

VIA MICROSOFT TEAMS

All mobile telephones to be switched to silent for the duration of the meeting

PART 1

- 1. Welcome and Roll Call
- 2. Chairs Announcements
- 3. Declarations of Interest
- 4. Minutes of Previous Meeting (Pages 5 16)
- 5. Health Board Proposals to Change Older People Mental Health Services (*Pages 17 22*)
- Pre-Decision Scrutiny
 To select appropriate items from the Cabinet Board agenda for Pre-Decision Scrutiny (Cabinet Board reports included for Scrutiny Members)
- 7. Forward Work Programme 2020/21 (Pages 23 26)
- 8. Urgent Items
 Any urgent items (whether public or exempt) at the discretion of the Chairperson pursuant to Section 100B (4) (b) of the Local

K.Jones Chief Executive

Civic Centre Port Talbot

Friday, 14 January 2022

Committee Membership:

Chairperson: Councillor L.M.Purcell

Vice Councillor C.Galsworthy

Chairperson:

Councillors: A.P.H.Davies, O.S.Davies, J.Miller, S.Paddison,

S.H.Reynolds, D.Whitelock, A.N.Woolcock, C.Edwards, W.F.Griffiths, H.C.Clarke and

N.J.E.Davies

Notes:

- (1) If Committee Members or non-Committee Members wish to have relevant items put on the agenda for future meetings, then please notify the Chief Executive/Chair eight days before the meeting.
- (2) If non-Committee Members wish to attend for an item of interest, then prior notification needs to be given (by 12.00 noon on the day before the meeting). Non-Committee Members may speak but not vote, or move or second any motion.
- (3) For pre scrutiny arrangements, the Chair will normally recommend forthcoming executive items for discussion/challenge. It is also open to Committee Members to request items to be raised - though Members are asked to be selective here in regard to important issues.

- (4) The relevant Cabinet Board Members will also be invited to be present at the meeting for Scrutiny/ Consultation purposes.
- (5) Would the Scrutiny Committee Members please bring the Cabinet Board papers with them to the meeting.



Social Care Health and Wellbeing Scrutiny Committee

(Via Microsoft Teams)

Members Present: 16 September 2021

Chairperson: Councillor L.M.Purcell

Vice Chairperson: Councillor C.Galsworthy

Councillors: A.P.H.Davies, O.S.Davies, J.Miller, S.Paddison,

S.H.Reynolds, A.N.Woolcock, C.Edwards, W.F.Griffiths, H.C.Clarke and N.J.E.Davies

Officers In A.Jarrett, A.Thomas, K.Warren, J.Hodges, Chele.Howard, H.Short, N.Headon and

C.Davies

Cabinet Invitees: Councillors P.D.Richards and L.Jones

1. Minutes of Previous Meeting

The minutes of the previous meeting held on 29th July 2021, were approved, subject to the reference 'Afan Valley' within the minutes being amended to 'Amman Valley'.

2. **Pre-Decision Scrutiny**

The committee chose to scrutinise the following cabinet board items:

West Glamorgan Safeguarding Annual Report 2020-21

Members were presented with the West Glamorgan Safeguarding Boards' Annual Report 2020-2021, as detailed within the circulated report.

Members commended the enthusiasm that the young people had shown in shaping their plans and showing engagement across all areas. Discussions took place around the statement detailed within the report around obtaining a clear picture of the spread of Covid-19. Members asked for clarity around when the priorities were set and what was done with the data once collected. Officers explained that following the pandemic the plan changed overnight to ensure that safeguarding was being adhered to. It was important to have an understanding on the spread of the virus to see how we could try to reduce cases. It was noted that data was difficult to collate at the time due to workloads during the unprecedented time.

Following scrutiny, the report was noted.

West Glamorgan Safeguarding Boards Joint Annual Plan 2021/2022

To present the West Glamorgan Safeguarding Boards Joint Annual Plan 2021/22 for approval, as detailed in the circulated report.

It was noted that the previous 'Education, leisure and Lifelong Learning Director - Aled Evans' was detailed within the document. It was noted that this was written during Aled Evans being in post and the report was therefore correct.

Following scrutiny, the committee was supportive of the proposals to be considered by cabinet board.

<u>Health Board Proposals to Change Older People Mental Health</u> Services

Members were informed of the proposed changes that were being made by Swansea Bay University Health Board (UHB) to Older People Mental Health Services.

Members shared their concerns on the timing of the conclusion of the Consultation in relation to the proposals to change Older People Mental Health Services. Members felt that they should have been considered and invited to participate within the consultation period.

Members asked the following questions on the understanding that the relevant officers may not have a response and the questions would therefore be required to be put to the Health Board:

 It was discussed that the report mentioned that there was a lack of confidence from Commissioning Colleagues in the Local Authority and that Care Homes could be a replacement for hospital care. It was noted that Officers had included this concern within their response to the Health Board and Members may wish to also raise this with the Health Board.

- Members asked that evidence be provided on the investment in to Community Services.
- Costings were discussed around the 24 hour care that would be required in care homes as detailed within the report. It was noted that Officers had included this concern within their response and members may wish to also raise this with the Health Board.
- Discussions took place around the potential development of mental health concerns for those already a residing at a nursing home. What would be the result and replacement following the reduction of beds in Tonna?
- Members aired their concern around the centralisation of services in Swansea, creating further distance from the valleys.
- Members asked that Cross-boundary co-operation be considered.

Following the discussion Members proposed and agreed that the Chair write a letter to the Health Board on Behalf of the Committee. Sharing their concerns around the proposals to change Older People Mental Health Services. Along with inviting the Health Board to a future meeting to discuss these proposals and providing them an opportunity to respond to the questions that had been raised at today's meeting.

Following, scrutiny the Committee noted the report subject to the agreed proposal above.

3. Forward Work Programme 2020/21

The Forward Work Programme was noted.

4. Access to Meetings

RESOLVED: that pursuant to Section 100A(4) and (5) of the

Local Government Act 1972, the public be excluded for the following items of business which involved the likely disclosure of exempt information as defined in Paragraph 14 of Part 4

of Schedule 12A to the above Act.

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5. <u>Impact of Covid-19 on The Sustainability of Older People Care</u> Homes In Neath Port Talbot (Exempt under Paragraph 14)

Members were presented with the Impact of COVID-19 on the Sustainability of Older People Care Homes in Neath Port Talbot, as detailed within the private report.

Members commended the officers for their work and efforts during the pandemic.

Following scrutiny, the report was noted.

6. **Pre-Decision Scrutiny of Private Item/s**

The committee chose to scrutinise the following cabinet board items:

The Regulated Service (Service Providers and Responsible Individuals) (Wales) Regulations 2017

Due to the nature of the report members agreed that they would not scrutinise the report at today's meeting but instead include it on the Forward Work Programme to scrutinise the report in detail at a future meeting of the Social Care, Health and Wellbeing Scrutiny Committee.

CHAIRPERSON

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Social Care Health and Wellbeing Scrutiny Committee

(Via Microsoft Teams)

Members Present: 9 December 2021

Chairperson: Councillor L.M.Purcell

Vice Chairperson: Councillor C.Galsworthy

Councillors: A.P.H.Davies, O.S.Davies, J.Miller, S.Paddison,

S.H.Reynolds, D.Whitelock, C.Edwards, W.F.Griffiths, H.C.Clarke and N.J.E.Davies

Officers In A.Jarrett, A.Thomas, K.Warren, J.Hodges,

Attendance C.Plowman, C.Frey-Davies, D.Harding, C.Millis,

M.Potts, A.Davies, G.Hargest, V.Smith,

N.Aleksanyan, A.Bradshaw, M.Weaver and A.

Thomas

Invitees: Councillors A.R.Lockyer, P.D.Richards and

S.Renkes

1. Chairs Announcements

The Chair advised that the Committee will scrutinise Cabinet Board items as identified.

2. <u>Declarations of Interest</u>

There were no declarations of interest received.

3. Minutes of Previous Meeting

To defer the approval of the minutes of the meeting held on 16th September 2021 to a future meeting of the committee.

To approve the minutes of the meeting held on 21st October 2021 as a true and accurate record.

(a) Delayed Transfers of Care and Community Pressures

The Chair thanked officers for providing the report. Members recognised the hard work of staff at all levels in adult social care and wished to recognise their sustained work in this area.

From the report provided Members understood that in exceptional circumstances family members could get paid through direct payments to look after family. Members wished to query if this had been explored in detail given the exceptional circumstances that we are currently operating in. Officers confirmed that this was currently being undertaken and the majority of direct payments are family members and PA's.

Members wished to confirm who looks after patients that are ready to be discharged and are in the Exit Lounge waiting for transportation. Officers confirmed that this was the responsibility of health staff.

Members noted that the report outlined the difficulty that staff were experiencing in finding placements and care packages for people with dementia. Members queried what would happen in the circumstances where such care cannot be provided. Officers confirmed that fortunately this had not been experienced to date, however should it happen it would likely result in readmission to hospital.

Officers were asked to explain what a Local Community Co-Ordination Hub was and if they were working. Members were informed that this item relates to multi-disciplinary meetings to consider the discharge of patients. However officers could not elaborate further as this item relates to guidance provided to health authorities.

It was noted in the report that once discharged, a service-user should receive a visit within one day of discharged to determine what support is required within the community and rapidly arrange for that to be put in place. Officers confirmed that this does take place and officers are part of a daily meeting to discuss the outcomes of these visits.

Members noted the report.

4. **Pre-Decision Scrutiny**

<u>Final Letter and Joint Action Plan Following the Joint Inspection of Child Protection Arrangements (JICPA) Across Neath & Port Talbot (NPT)</u>

The Chair welcomed and outlined the number of positives within the report. The positives outlined included the positive and proactive approach to safeguarding and also the shared ethos with the third sector. The report refers to the good conduit of information flowing between Barnado's, the police and social services. The staff are also reporting on good leadership within the service. The Local Authority is being described as being forward thinking and they are testing new ways of working.

Contextual safeguarding is an approach to understand and respond to a young person's experiences of harm and risk outside the family home. It expands the objectives of the current child protection system which has been focused on harm and risk within the home. Contextual safeguarding recognises that this harm and risk can also occur outside the home and the approach does look beyond the parents.

The report highlighted the need to improve co-production of safety plans with young people, members asked this to be explained. A comprehensive action plan has been developed and there is a specific action plan to look at how to engage young people and parents as early as possible.

Page 26 of the report criticises the police for their use of 'no apparent immediate risk (NAIRA)' and it also refers to lack of communication. Members queried who is responsible for ensuring that the criticism of the police is addressed and will progress on this be reported back to the committee. Detective Chief Inspector Llewelyn responded to the item. NAIRA is a category of missing to try and break demand and look at more effective ways of safe guarding young people. The pilot scheme in South Wales Police was a great success, but there are criticisms and areas for development. The NAIRA process and overarching response to missing is currently being considered. South Wales Police are assessing it, and also academic partners who are also experts in the field are looking at how this can be effectively developed and improved.

Members asked what was meant by coordinated police disruption tactics. It was confirmed these can be used to protect young people who the police consider may be at risk of exploitation and harm. It

was confirmed that the police have been extremely proactive in identifying the adults who may cause the harm or exploitation and disrupting it by arresting them and enabling them to be removed from the community. This essentially assists in causing the disruption required. It is important that the young person has the opportunity to remain within the community where they can be supported.

Members queried how officers will address the concerns raised about the lack of evidence of the shared implementation and review of safety plans. Officers gave assurance to Members that all children's plans are working live documents that involve children, families and partners that are being coproduced by them also. However officers confirmed that they will address the concerns raised as a priority.

Members asked if there are any plans to undertake the same type of review with adult services, in particular those who lack capacity or who have drug and/or alcohol dependency. Officers advised that the inspection was a pilot scheme undertaken in child protection. At this time officers are not aware of any plans to expand this to adult services.

Members and officers commended the joint approach to working between the various organisations and agencies involved in childcare.

Members noted the training that staff have received across the various departments and organisations to assist with identifying vulnerable persons. Members queried specifically if call centre staff had received any training on this item. Officers confirmed that the Community Safety Partnership had met and discussed contextual safeguarding. The next step is now to roll out the training across the various departments in the local authority.

Officers confirmed that there is a good working relationship with the fire authority to provide assistance and the sharing of information as required.

The Committee and officers were thanked for their continued work and efforts within Children's Services.

Officers noted that whilst the report presented was straight forward and easy to understand, the work that went into the report and the inspection was at the height of a pandemic. Five different inspectorates were welcomed into Children's Services to undertake the inspection. This was a pilot inspection and had been undertaken collaboratively by the five different inspectorates.

Officers from Education stressed the importance of training in relation to safeguarding. Also, how well Social Services and Education work together as a team with the children or the family being at the centre of the decision that is going to be made.

Following scrutiny the report was noted.

<u>Children & Young People and Adult Services – 2nd Quarter (April 2021 – September 2021) Performance Report</u>

The Chair highlighted a number of positives within the report. The number of chid assessments completed on time was higher than the national average, no complaints have been upheld and there has been an increase in the number of compliments in relation to children's services, there has also been an increase in the participation and engagement activities with young people. It was also noted that NPT have the first outcome focused framework in Wales and that this is going to be rolled out nationally.

Members noted that the report identified that 101 people are awaiting a care assessment. Members queried the communication that is maintained with the client awaiting the assessment as this would have a knock on affect with the third sector. Officers confirmed that there are a number of aspects in relation to this. Currently NPT are piloting a system through an external consultancy group. It's a text message response system to keep individuals up to date on their referral. It start from the point contact officers receive the initial phone call. The pilot is currently in its second phase. The general feedback to date has been positive. Members queried how communication is undertaken with those who don't have mobile phones. It was confirmed where there's no communication, visits and telephone calls are made as appropriate.

Members were informed that a Principal Officer has now been appointed for Early Intervention Community Development so will pull together all the prevention services in adult services. A structure is currently being developed to pull this together. Regular updates will be provided to the committee. It is part of the phase 2 of the remodelling of adult services.

Members queried with regards to the social work vacancies. Currently there is 25% deficit in social workers across all teams in adult services and one agency worker currently employed.

Officers provide an update with regards to the position with children's services.

Following scrutiny, the report was noted.

Implementation of a Quality Assurance Framework for the Provision of Learning Disability and Mental Health Supported Living Services in Neath Port Talbot

The Chair went through the positives outlined within the report. Members clarified that the red items are amendments in response to the consultation.

The report noted family comments in relation to advocacy, whistle blowing and property maintenance. Members sought assurance that these items are being considered appropriately. Officers confirmed that they are being considered.

Following scrutiny, the committee was supportive of the proposals to be considered by cabinet board.

5. Forward Work Programme 2020/21

To note for information.

6. Urgent Items

The Director's Annual Report was raised as an urgent item. Members expressed their discontent at receiving the report less than 48 hours prior to the meeting. However, Members determined not to scrutinise the item. If Members wish to raise any questions in relation to the report they should be sent directly to the Director with all other Members of the Scrutiny Committee copied into the email.

7. Access to Meetings

To resolve to exclude the public for the following item(s) pursuant to Section 100A(4) and (5) of the Local Government Act 1972 and the relevant exempt paragraphs of Part 4 of Schedule 12A to the above Act.

(a) <u>The Regulated Service (Service Providers and Responsible Individuals) (Wales) Regulations 2017 and Hillside Secure Children's Home Update (Exempt under Paragraph 13)</u>

Members received an update report on The Regulated Service (Service providers and responsible individuals) (Wales) Regulations 2017 and Hillside Secure Children's Home.

Following scrutiny the report was noted.

CHAIRPERSON

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NEATH PORT TALBOT COUNCIL SOCIAL CARE, HEALTH & WELL-BEING SCRUTINY COMMITTEE

20th January 2022

Report of the Head of Adult Services - Ms A. Thomas

Matter for Information

Wards Affected All wards

HEALTH BOARD PROPOSALS TO CHANGE OLDER PEOPLE MENTAL HEALTH SERVICES

Purpose of the Report

To update Members in regard the proposed changes that are being made by Swansea Bay University Health Board (UHB) to Older People Mental Health Services which was presented on 16th September 2021.

Background

At the Cabinet meeting, 16th September 2021, Members were informed:

- Swansea Bay UHB are consulting on proposals to change the number of in-patient specialist older people mental health beds they provide.
- Pre-COVID there were 112 hospital beds for Older People Mental Health in the region, this is proposed to change to 75.
 Tonna hospital in Neath will have 15 beds and Ysbryd Y Coed in Swansea will have 60.
- The Health Board plan to re-furbish Tonna hospital.
- Short term assessment for the region will be at Ysbryd Y Coed.

Members will note the impacts on the Local Authority were outlined within the report and that the Director of Social Services, Health and Housing has written to the Chief Executive of Swansea Bay University Health Board outlining the concerns of the Local Authority, to the proposed changes.

Additionally, a letter was sent to the Chief Executive of Swansea Bay University Health Board on 5th October extending an invite to this Committee.

Financial impact

There are no specific financial impacts associated with this report, however as outlined above there are risks that the changes being proposed by the Health Board will have an impact on Local Authority finances as demand for services changes.

Integrated Impact Assessment

There is no requirement to undertake an Integrated Impact Assessment as this report is for monitoring / information purposes.

Valleys Communities Impacts

No Implications.

Workforce impacts

There are no specific workforce impacts arising from this report, however the changes being proposed by the Health Board may impact on Local Authority staff as outlined above.

Legal impacts

There are no legal impacts in relation to this report.

Risk Management

There are no known risks associated with this item.

Crime and Disorder Impacts

Section 17 of the Crime and Disorder Act 1998 places a duty on the Council in the exercise of its functions to have "due regard to the likely effect of the exercise of those functions on and the need to do all that it reasonably can to prevent:

- a) Crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment);
- **b)** The misuse of drugs, alcohol and other substances in its area; and
- c) Re-offending the area".

There is no impact under the Section 17 of the Crime and Disorder Act 1998.

Counter Terrorism Impacts

The proposals are likely to have no impact on the duty to prevent people from being drawn into terrorism.

Violence Against Women, Domestic Abuse and Sexual Violence Impacts

Section 2(1) of the Violence Against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 introduced a general duty where a person exercising relevant functions must have regard (along with all other relevant matters) to the need to remove or minimise any factors which:

- (a) increase the risk of violence against women and girls, or
- (b) exacerbate the impact of such violence on victims.

The proposals contained in this report are likely to compliment and work alongside the impact on the above duty. VAWDA SV is included in the priorities of the Board under exploitation.

Consultation Outcome

Not applicable.

Recommendation

Not applicable – for information only.

Reasons for Proposed Decision

Not applicable – for information only.

Implementation of Decision

Not applicable – for information only.

Appendices

Appendix 1 – Invitation Letter to Health Board Chief Executive Extending Invite to Attend Scrutiny

List of Background Papers

Public Engagement Document by Swansea Bay UHB on changes to Older People Mental Health Services.

Officer Contact

Adrian Bradshaw, Principal Officer, Integrated Community Services Tel. 01639 685344 E Mail: A.Bradshaw@npt.gov.uk



Date Dyddiad
Direct line Rhif ffôn
Email Ebost
Contact Cyswllt
Your ref Eich cyf
Our ref Ein cyf

12/10/2021 01792 864857 cllr.l.purcell@npt.gov.uk

LP LETT1

Mr. Mark Hackett Chief Executive of the Swansea Bay University Health Board

By Email Only:

SBU.engagement@wales.nhs.uk

Dear Mr. Hackett,

I am writing to you on behalf of the Neath Port Talbot County Borough Council's Social Care, Health and Wellbeing Scrutiny Committee.

During a recent meeting of the scrutiny committee, we received notification of your intention to change the way in which 'Older People Mental Health' services are delivered. We were informed that a consultation had taken place and recently closed and as a committee we were disappointed that, despite being the Council's committee tasked with scrutinising Health and Wellbeing, we had not been regarded by you as a stakeholder and thus included in the consultation. Consequently, we wish to take this opportunity to share our views with you and request that you consider these alongside the consultation responses already received despite the consultation having concluded.

Firstly, as a committee we would like to express our appreciation to yourselves for your hard work during the pandemic, as it has been undoubtedly one of the most difficult and unprecedented of times.

We understand and support your aim in providing more community based services in order to enable those people who wish to stay at home to remain there for as long as possible. However, we are concerned that this will place an added burden onto the Local Authority's already over stretched domestic care providers.

We were also concerned to hear that you are proposing to reduce by almost fifty per cent the number of in-patient specialist older people mental health beds in Tonna Hospital and to centralise provision of inpatient care at Cefn Coed as this is difficult to access by public transport for many of our residents, particularly those living in valley communities

Therefore, as the Chair of the Social Care, Health and Wellbeing Scrutiny Committee and on behalf of the members of the committee, I wish to extend an invitation to you and your colleagues to attend a future meeting of the committee to discuss this matter further and to raise with you our concerns.

Please could you respond directly to my scrutiny officer Charlotte Davies, via email c.l.davies2@npt.gov.uk or telephone 01639 763745 who will liaise with you directly to make the necessary arrangements.

We look forward to your response.

Councillor Linet Purcell

Chair of the Social Care, Health and Wellbeing Scrutiny Committee

Councillor Linet Purcell

Home Address: 39 New Road, Ynysmeudwy, Swansea, SA8 4PJ Tel: 01792 864857

Cynghorydd Linet Purcell

Cyfeiriad: 39 New Road, Ynysmeudwy, Swansea, SA8 4PJ Ffôn: 01792 864857

Croesewir gohebiaeth yn y Gymraeg a byddwn yn ymdrin â gohebiaeth Gymraeg a Saesneg i'r un safonau ac amserlenni. We welcome correspondence in Welsh and will deal with Welsh and English correspondence to the same standards and timescales.

Agenda Item

Social Care, Health and Wellbeing Scrutiny Committee Forward Work Programme 2021/22

Meeting Date	Agenda Item	Contact Officer
2021		
1 st April	Update on Homelessness	Angela Thomas
13 th May	Please see Cabinet FWP for items	
12 4 th June Chostponed to the 5 th July)	Postponed	Postponed
∰ July	Please see Cabinet Board FWP for items	
29 th July	Please see Cabinet Board FWP for items	
13 th September (Special)	Tai Tarian lettings policy consultation	Tai Tarian Officers/ Angela Thomas/ Robert Davies
16 th September	Impact of COVID-19 on the Sustainability of Older People Care Homes in Neath Port Talbot	Chele Howard
21 st October		
	Update Report on the impact of Covid-19 on Disabled Facilities Grants	Angela Thomas

9 th December	Impact of dischargers from hospitals on the availability of care packages. An update on Delayed Transfer of Care (DTOCS)	Angela Thomas	
	The Regulated Service (Service Providers and responsible Individuals((Wales) Regulations 2017 (Hillside) Including - In the AUDIT section of agenda 9 there is a criticism of Hillside (pg93) which I feel we must investigate from cllr. purcell	Keri Warren	
D	JICPA report (included on Cabinet board FWP) will invite education	Chris Millis/ Keri Warren	
D ac 2022			
10 .			
₽ O th January	Older People's Mental Health – Health Board in attendance	Jo – Albott-Davies	
3 rd March	Recovery plan – specifically to do with social care, inclusion on care homes – is this going to change people decisions going forward. Welfare of staff to be included in this.	Angela Thomas	
	The Neuro Diverse Plan– Post scrutiny	Keri Warren	
Pre-election period			
7 th April			

To be confirmed:

- Disabled Facilities Grants (DFGs) and Waivers a report which will provide Members with a better understanding of the processes.
- Presentation in a future meeting regarding an overview of the work going on across NPT currently JICPA
- A report providing an overview of how Neath Port Talbots Housing and its policies link in with future development plans.

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